

Each qualified listing will be professionally photographed by our in-house photography team. For maximum impact and buyer appeal, photos are then used to create motion virtual tours, which are hosted on the LIV portal at **media.livsothebysrealty.com**. In addition, every listing above \$3 million receives a captivating property video.

LIST PRICE	MEDIA
Up to \$349,999 For Lease	25 Stills
\$350,000 - \$499,999	36 Photos with Enhanced Editing
\$500,000 - \$1,499,999	36 Photos with Enhanced Editing
\$1,500,000 - \$2,999,999	40 Photos with Enhanced Editing Basic Video Package — Covered at 25%
\$3,000,000+	40 Photos with Enhanced Editing Self-Selected Editing Sheet Basic Video Package Included

HOW TO ORDER MEDIA

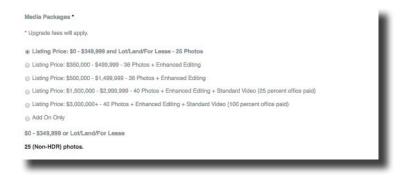
Each qualified listing will receive a professional photography package.*

*Must be a qualified listing (5.6% commission and a 6-month listing agreement)

- 1. Login to source.livsothebysrealty.com
- 2. Select the "Media" tab



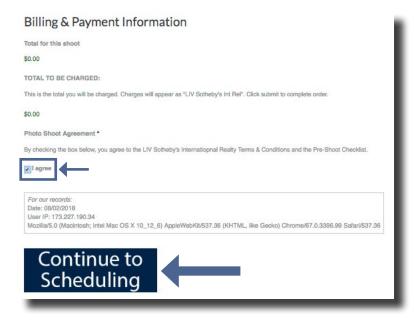
3. Complete the online form and select the appropriate media package that corresponds with your listing:



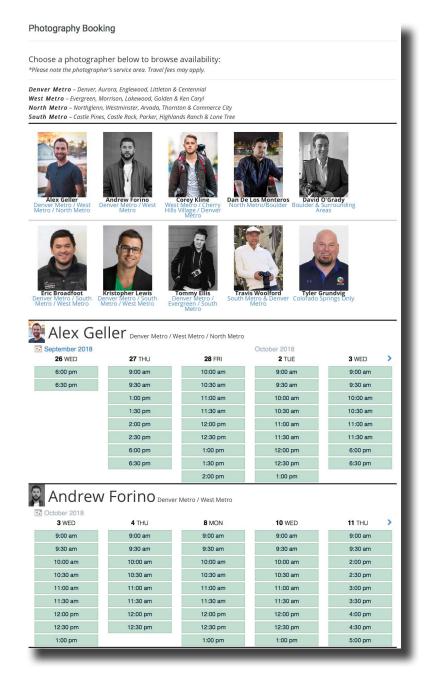
4. Select any optional Add On Options

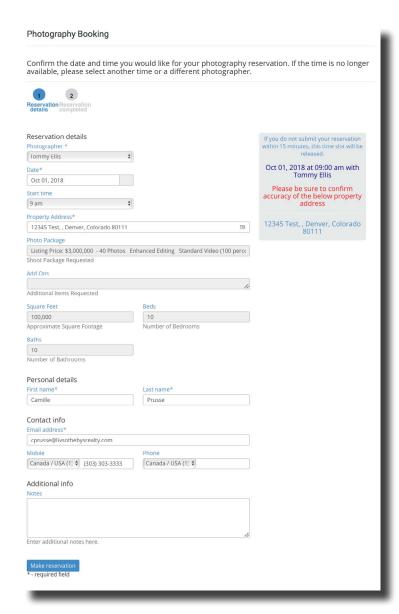


- 5. Input any payment information, if applicable
- 6. Check the "Photo Shoot Agreement" box
- 7. Click "Continue to Scheduling"

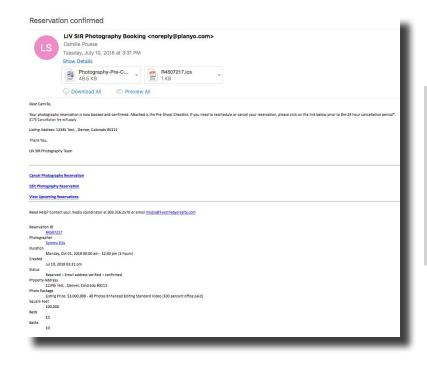


8. Choose your photographer by region or scroll down first to see all photographers' availability





*You will receive two confirmation emails letting you know you have successfully booked a photo shoot for your listing.

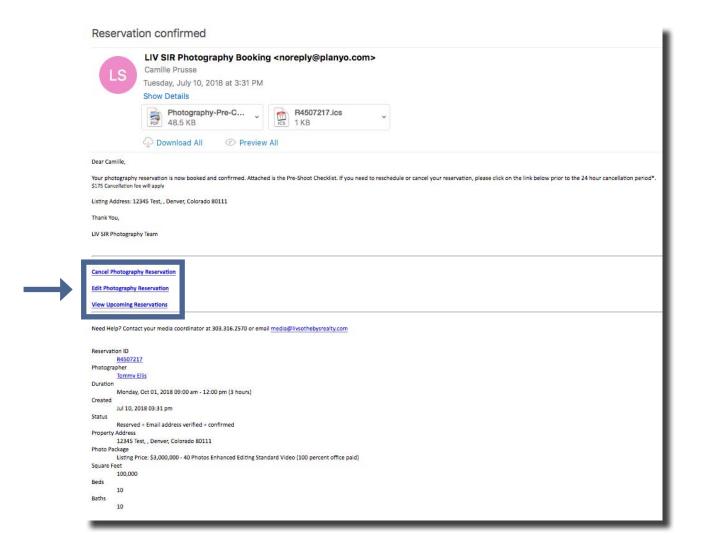


TURNAROUND TIMES:

- Scheduling tour 3-5 business days
- Completed images are ready within 48 business hours from the shoot
- Re-edits are an additional 24 business hours

HOW TO RESCHEDULE OR CANCEL YOUR RESERVED PHOTOGRAPHY APPOINTMENT

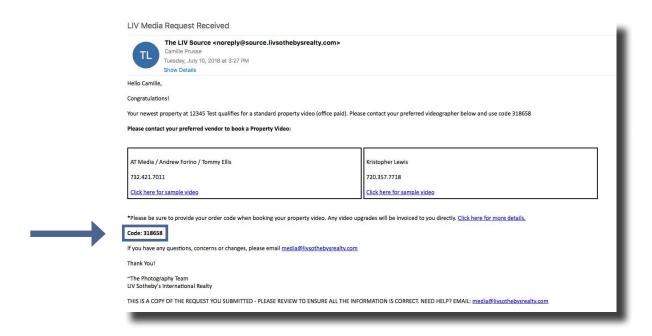
Please refer to the confirmation email you received after booking your photography appointment to cancel, edit or view your upcoming reservations or call Camille, the Media Coordinator, at 303.316.2570 within 24 hours.



HOW TO ORDER VIDEO

Every qualified listing above \$3 million receives a captivating property video. Listings priced from \$1.5M-\$3M are eligible for a 25% office paid, standard video.

Once you have placed the photo order through the Source and your package qualifies for a video, you will receive an email with our preferred videographers contact info. In that email, you will also receive a code that you will need to give to your videographer.



For listings that do not qualify for company-paid video, you can opt to order this on your own. Please contact one of our preferred videographers directly, who are listed below, to schedule your video. Depending on the photo package your listing falls under, any video upgrades will be invoiced to you directly.



AT Media Andrew Forino / Tommy Ellis 732-421-7011

Kristopher Lewis 720.357.7718

PREPARING THE PROPERTY

Please review this checklist and use your best judgment to make sure that the following items are completed prior to your photographer arriving onsite:

LIGHTING:

- All interior and exterior lights on, including floor lamps, table lamps, under-cabinet lighting, stovetop lighting, bedside reading lamps, ceiling fan lights, and other secondary light sources
- Ensure that all light bulbs work. Replace any burnt out bulbs.

KITCHEN:

- Remove all non-decorative items from counters (dish soap, paper towels, phones, cleaning supplies, etc.)
- Remove magnets, photos, kids artwork etc. from the refrigerator

BATHROOMS:

- · Lower all toilet seats
- Clear countertops of non-decorative items
- Remove toiletries from bath/shower area (curtains/door are often opened to show off tiling/fixtures)

FRONT AND BACKYARDS:

- Put hoses and other equipment away, organize patio/deck furniture
- Outdoor sitting areas clean and ready, umbrellas open, cushions straight etc.
- Pick up pet waste, put away garbage bins, and generally clean up the yard
- Pets: Keep pets out of the way during the shoot (in the backyard, garage or unfinished basement for example)
- Put away pet supplies, including food/water bowls, crates, toys, etc.
- Ensure that no vehicles are in the driveway or on the street in front of the home
- Close garage doors

WINDOW TREATMENTS:

• Open curtains/blinds all the way in every room - blinds should be twisted open, not pulled up

OTHER:

- Turn ceiling fans off
- Put all personal items away
- Generally make the house as clean as possible
- Water features on
- Beds made and straightened

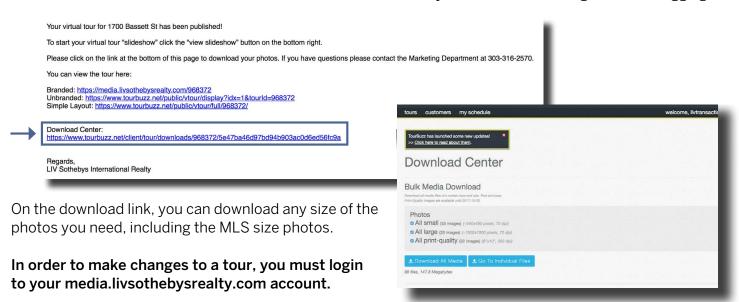
REQUIREMENTS:

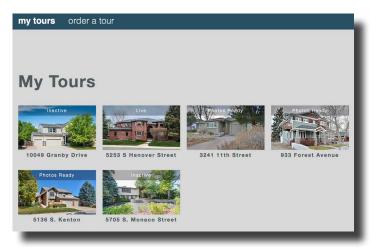
Broker (or Personal Assistant) MUST be present at the shoot. Property must be prepared according to the pre-shoot checklist. If broker is not present or property is not suitable to be photographed, the cancellation fee will apply.

Cancellation fee: \$175 **Fee will apply for cancellation within 24 hours of shoot and for properties that are not suitable to be photographed. Fee will also apply to expired or withdrawn listings.

RECEIVING AND EDITING YOUR VIRTUAL TOUR

New Tour Notification Email - the "Download Center" link will let you download the images without logging in.





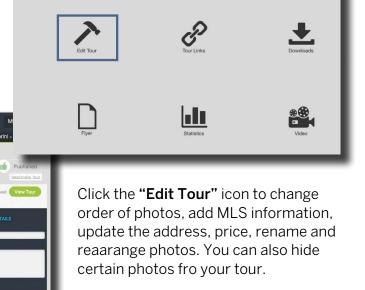
1700 Bassett Street View Tour

1700 Bassett Street

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Once logged in, click the "New Client Panel" to edit, add MLS information, rearrange images or update image descriptions.

1700 Bassett Street View Tour



FREQUENTLY ASKED QUESTIONS

Q: Why when I click a time for a photographer does it say there is "not enough time allotted?"

A: We block off 3 hours for travel time and the photo shoot so photographers have enough time to get to their next shoot, as well as, enough time to shoot the property. If it gives you this error, please either contact Camille (the Media Coordinator) to see if there will be enough time or choose a different time.

Q: Do I have to be present at photo shoots?

A: Yes, we like to have an agent or your assistant at the shoot to specify any shots you want or to make sure the property is prepared according to the Pre-Shoot Checklist (available on the Source). If no one is able to be there, please make sure that the photographer has the Lockbox code and the property is ready beforehand. Also please notify your owners or tenants beforehand!

Q: How should I prepare my clients for their shoot?

A: Please give them and reference the Pre-Shoot Checklist located on the Source.

Q: When should I expect my photography back?

A: There is a 2-day turnaround time to receive your photos after your shoot.

Q: How do I order interior or exterior reshoots of my listing?

A: In the Source, you will begin to order your photos normally, then select "Add On Only" for the Media Package. In the Add On section, select the appropriate option and continue to scheduling your photos.

Q: What time should I reserve my twilight shoot?

A: Twilight is best after sunset when it is just barely still light outside. This time changes depending on the season, so be sure to search online to see what time sunset is on the day you would like and plan accordingly. If you are doing a full twilight upgraded shoot (exterior and interior photos), schedule it approximately an hour prior to sunset, and reserve less time prior to sunset if you are just having exterior twilight photos taken.

O: Where can I find any additional photography information?

A: Please look on the Source under the Media Tab.

Additional questions? Please reach out to:

Camille Prusse | Photography Manager/Editor | 303.316.2570 cprusse@livsothebysrealty.com | media@livsothebysrealty.com